

## BakkerElkhuizen delivery policy

Version: 01.08.2024

### Delivery time

BakkerElkhuizen strives to deliver your order as quickly as possible. All our products on the website (except BE Safety Screens and certain chairs) are normally on stock. A standard delivery time according to the range, given in the table below, applies to these products. We would therefore like to ask you to wait until the maximum number of days given in a range, before sending us an inquiry regarding your delivery. If a product is not in stock (or not in sufficient quantities) at the time of ordering, you can expect an increased delivery time of plus 10 working days. For BE Safety Screens, chairs which are not on stock and customized chairs, a special delivery time applies, as they are produced on demand (5 weeks). You always have the option of inquiring about the estimated delivery time by sending an email to [info@bakkerelkhuizen.com](mailto:info@bakkerelkhuizen.com). Please include your order number and your (company) name in your message.

| Region                   | Standard Delivery Time | BE Safety Screens and certain chairs<br>Delivery Time |
|--------------------------|------------------------|---|
| Netherlands              | 1-2 days               | 6 weeks   |
| Belgium                  | 1-2 days               | 6 weeks   |
| Luxemburg                | 2-3 days               | 6 weeks   |
| Germany                  | 2-3 days               | 6 weeks   |
| Austria                  | 2-3 days               | 6 weeks   |
| Switzerland              | 3-5 days               | 6 weeks   |
| France                   | 2-3 days               | 6 weeks   |
| United Kingdom           | 5-8 days               | 6 weeks   |
| Ireland                  | 5-8 days               | 6 weeks   |
| Other European Countries | 5-10 days              | 6 weeks   |

### Delivery Costs

BakkerElkhuizen wants to make deliveries as sustainable, fast, and cheap as possible. Especially for customers without individual prices, e.g., consumers or website guests without login, BakkerElkhuizen offers low levels for free delivery. Below a certain purchase volume, however, the calculation of reduced delivery costs is also necessary for this group of customers. Orders from business customers, resellers and wholesalers are always delivered at the shipping costs actually incurred, provided that the respective shipping costs limit is not reached. This also promotes responsible use of resources. Below you will find a table with the shipping costs and free shipping limits per region. All prices are net prices.

| <b>Netherlands, Belgium, and<br/>Luxemburg</b> | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
|--|-------------------------------|---------------------------|------------------|
| Parcel (per order)                             | 6,00 €                        | 10,00 €                   | 10,00 €          |
| Pallet (per order)                             | n.a.                          | 50,00 €                   | 50,00 €          |
| Free shipping above (order)                    | 100,00 €                      | 500,00 €                  | 1.000,00 €       |
| <b>Germany and Austria</b>                     |                               |                           |                  |
| Parcel (per order)                             | 6,00 €                        | 18,00 €                   | 18,00 €          |
| Pallet (per order)                             | n.a.                          | 140,00 €                  | 140,00 €         |

|                                 |                               |                           |                  |
|---------------------------------|-------------------------------|---------------------------|------------------|
| Free shipping above (order)     | 100,00 €                      | 500,00 €                  | 1.000,00 €       |
| <b>France</b>                   | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Parcel (per order)              | 10,00 €                       | 24,00 €                   | 24,00 €          |
| Pallet (per order)              | n.a.                          | 180,00€                   | 180,00 €         |
| Free shipping above (order)     | 100,00 €                      | 500,00 €                  | 1.000,00 €       |
| <b>United Kingdom</b>           | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Parcel (per order)              | £ 6,00                        | £ 24,00                   | £ 24,00          |
| Pallet (per order)              | n.a.                          | £ 160,00                  | £ 160,00         |
| Free shipping above (order)     | £ 100,00                      | £ 450,00                  | £ 900,00         |
| <b>Ireland</b>                  | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Parcel (per order)              | 10,00 €                       | 20,00 €                   | 20,00 €          |
| Pallet (per order)              | n.a.                          | 200,00 €                  | 200,00 €         |
| Free shipping above (order)     | 100,00 €                      | 500,00 €                  | 1.000,00 €       |
| <b>Switzerland</b>              | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Parcel (per package)            | 50,00 €                       | 50,00 €                   | 50,00 €          |
| Pallet (per order)              | n.a.                          | 300,00 €                  | 300,00 €         |
| Free shipping above (order)     | 500,00 €                      | never                     | never            |
| <b>Other European Countries</b> | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Parcel (per order)              | 25,00 €                       | 25,00 €                   | 25,00 €          |
| Pallet (per order)              | n.a.                          | 300,00 €                  | 300,00 €         |
| Free shipping above (order)     | 500,00 €                      | 1.000,00 €                | 1.000,00 €       |
| <b>United States of America</b> | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Parcel (per order)              | n.a.                          | 200,00 €                  | 200,00 €         |
| Pallet (per pallet)             | n.a.                          | 2.500,00 €                | 2.500,00 €       |
| Free shipping above (order)     | never                         | never                     | never            |
| <b>Australia</b>                | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Parcel (per order)              | n.a.                          | 350,00 €                  | 350,00 €         |
| Pallet (per pallet)             | n.a.                          | 2.500,00 €                | 2.500,00 €       |
| Free shipping above (order)     | never                         | never                     | never            |

Products and their versions, which are always delivered on a pallet from the first piece and for which the pallet shipping costs are charged if the free shipping limit is not reached, are:

|              |                       |
|--------------|-----------------------|
| Article code | Article name          |
| BNEWMDXXX    | Work & Move Desk      |
| BNEWMDHXXX   | Work & Move Desk Home |
| BNEHCDXXX    | Honeycomb Dlite       |

#### Additional charges

BakkerElkhuizen offers some products that are produced on demand, customizable, heavy, or very bulky (RH Logic 220, RH Logic 220 XL, SoFi 7300, BE Safety Screens and special packed Filex Galaxy

monitor arms). These products have an extra cost per unit. These additional costs will be added to your order per unit ordered. In addition, these additional charges are excluded from the free shipping limit. If you are interested in larger quantities, you can always contact [info@bakkerelkhuizen.com](mailto:info@bakkerelkhuizen.com) to request a special project offer. The table below shows the additional fees per region. All prices are net prices.

|  |                               |                           |                  |
|--|-------------------------------|---------------------------|------------------|
| <b>Netherlands, Belgium, and Luxemburg</b> | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Additional charges (per unit)              | 10,00 €                       | 10,00 €                   | 10,00 €          |
|  |                               |                           |                  |
| <b>Germany and Austria</b>                 | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Additional charges (per unit)              | 15,00 €                       | 15,00 €                   | 15,00 €          |
|  |                               |                           |                  |
| <b>France</b>                              | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Additional charges (per unit)              | 15,00 €                       | 15,00 €                   | 15,00 €          |
|  |                               |                           |                  |
| <b>United Kingdom</b>                      | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Additional charges (per unit)              | £ 15,00                       | £ 15,00                   | £ 15,00          |
|  |                               |                           |                  |
| <b>Ireland</b>                             | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Additional charges (per unit)              | 15,00 €                       | 15,00 €                   | 15,00 €          |
|  |                               |                           |                  |
| <b>Switzerland</b>                         | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Additional charges (per unit)              | 25,00 €                       | 25,00 €                   | 25,00 €          |
|  |                               |                           |                  |
| <b>Other European Countries</b>            | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Additional charges (per unit)              | 25,00 €                       | 25,00 €                   | 25,00 €          |
|  |                               |                           |                  |
| <b>United States of America</b>            | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Additional charges (per unit)              | 25,00 €                       | 25,00 €                   | 25,00 €          |
|  |                               |                           |                  |
| <b>Australia</b>                           | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Additional charges (per unit)              | 25,00 €                       | 25,00 €                   | 25,00 €          |

### On-spot installation service

Depending on the region, BakkerElkhuizen can offer the service of custom delivery and installation of your workstation. In this case you have the choice to request our installation service. We will then inform you of your individual delivery date. Delivery time can be up to 4 weeks. Installation service is excluded from the free delivery. The table below shows what fees apply for our delivery and installation service and in which regions it is offered. All prices are net prices.

|  |                               |                           |                  |
|--|-------------------------------|---------------------------|------------------|
| <b>Netherlands and Belgium</b>             | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Installation table (per table)             | 75,00 €                       | 75,00 €                   | <i>n.a.</i>      |
| Installation chair (per chair)             | 50,00 €                       | 50,00 €                   | <i>n.a.</i>      |
| Installation table + chair (per workplace) | 125,00 €                      | 125,00 €                  | <i>n.a.</i>      |

## Delivery of assembled office chairs

BakkerElkhuizen offers a wide range of office chairs of which the most can be ordered unassembled in a box and be assembled by yourself. For unassembled office chairs the standard delivery costs are applicable (see “delivery costs”).

The only always assembled chairs are the Giroflex 64-3578 and the Giroflex 353-4029. For those chairs you will always have to pay additional charges per chair (unit).

For other office chairs you have the option to order them assembled (only exception is the Profim LightUp 250SL, which is always delivered unassembled in a box).

If you choose to have your office chair delivered assembled or if the product is only available assembled, additional charges per chair (unit) become necessary. These charges are based on higher delivery costs, as assembled products need more space and are differently handled. In addition, these additional charges for assembled chairs are excluded from the free shipping limit. The table below shows what fees apply for the delivery of assembled chairs per chair and region and where assembled chairs are offered. All prices are net prices.

| <b>Netherlands, Belgium, and Luxembourg</b> | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
|---|-------------------------------|---------------------------|------------------|
| Assembled chairs (per chair)                | 50,00 €                       | 50,00 €                   | 50,00 €          |
|   |                               |                           |                  |
| <b>Germany and Austria</b>                  | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Assembled chairs (per chair)                | 130,00 €                      | 130,00 €                  | 130,00 €         |
|   |                               |                           |                  |
| <b>France</b>                               | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Assembled chairs (per chair)                | 180,00 €                      | 180,00 €                  | 180,00 €         |
|   |                               |                           |                  |
| <b>United Kingdom</b>                       | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Assembled chairs (per chair)                | £ 160,00                      | £ 160,00                  | £ 160,00         |
|   |                               |                           |                  |
| <b>Ireland</b>                              | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Assembled chairs (per chair)                | 240,00 €                      | 240,00 €                  | 240,00 €         |
|   |                               |                           |                  |
| <b>Switzerland</b>                          | <b>Consumers &amp; guests</b> | <b>Business customers</b> | <b>Resellers</b> |
| Assembled chairs (per chair)                | 240,00 €                      | 240,00 €                  | 240,00 €         |